

Victim Services Grant Program (VSGP)

Office of Justice Programs Office for Victims of Crime Performance Measurement Tool (PMT)



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov September 2019





Virginia Department of Criminal Justice Services www.dcjs.virginia.gov

Overview

 The OVCPMT is a Web-based reporting system where grantees administering Victims of Crime Act (VOCA) Formula funded programs can electronically submit quantitative and qualitative program performance data.





Use of the system is required for <u>all</u> Office for Victims of Crime (OVC), Victims of Crime Act (VOCA) funding recipients (subgrantees)







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OVCPMT Data Entry Requirements

- A grantee (DCJS) must be a direct recipient of funds from OVC.
- A subgrantee (Your Agency) receives funds from the grantee or State Administrative Agency (SAA).
- The SAA (DCJS) is responsible for communicating reporting requirements to subgrantees. Subgrantees **do not** report in GMS.



• Find at: <u>https://ojpsso.ojp.gov/</u>



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Accessing the OVC PMT System:

 DCJS staff set up your initial grant information in OVC PMT



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov The person listed as the Project Director in your grant application will be listed as the Point of Contact (POC) in OVC PMT



Accessing the OVC PMT System:

 The POC will receive an email invitation from PMT to establish their account – you may have already



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov • Contact Tyler Hinton if your Project Director does not receive this email.











- Enter User Name and Password
- Click "Login"



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Office of Justice Programs

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<u>Please note</u>: JavaScript must be enabled to use this site. If not, site navigation will not work properly. If you need to enable JavaScript, click <u>here</u> to find out how.





 You can make updates to your account from this home screen





*** Staying Logged-In *** Keep this window open for navigation to all of your assigned OJP applications!





Select "OVC PMT" for data entry



Performance Measurement Platform



*** Staying Logged-In *** Keep this window open for navigation to all of your assigned OJP applications!





- New tab opens
- Screen will look similar to this:







• The system will "time out" in approximately 30 minutes.

 Be sure to save the data you enter frequently so it is not lost if it times out.





- You can add additional users
- Hover cursor over "Administration" and select "User Management"



Please be aware that your session will time out 30 minutes after you stop saving data. To avoid losing or havin leaving the system unattended or when you're finished entering data.

You are responsible for creating a report from the Performance Measurement Tool that is submitted to OVC th see the reporting schedule below for your due dates. During the non-submission periods, you are encouraged

REPORTING SCHEDULE





Select "Add a new user" at bottom

								JUSTICE FOR VICTIM	S • JUSTICE FOR ALL	
OVC PMT Home	Administration	Profile	SAR	Enter Data	Reports	Need Help?	Logout			
🖌 🕺 Current User L	ist									
List Curren							Search:			
User Name			Phone		Email			\$	Delete?	÷
										_
Kristina Vadas			8047867802	2	Kristina.vadas@rginia.gov			Delete		
Add a new user										





Click "Need Help?" tab for resources



Please be aware that your session will time out 30 minutes after you stop saving data. To avoid losing or havin leaving the system unattended or when you're finished entering data.

You are responsible for creating a report from the Performance Measurement Tool that is submitted to OVC th see the reporting schedule below for your due dates. During the non-submission periods, you are encouraged

REPORTING SCHEDULE





• You will see this screen:

OVC PMT Home	Administration	Profile	SAR	Enter Data	Reports	Need Help?	Logout				
Performance Measures											
Victim Assistance - Subgrant Award Report (SAR) (Fall 2018)											
Victim Assistance - Subgrantee Data Report (June 2017)											
Victim Assistance – Grantee Report											
PMT User N	PMT User Materials										
Victim A	Victim Assistance - User Guide for Grantees (Fall 2018)										
Victim A	Victim Assistance - Grantee FAQs (Fall 2018)										
Victim A	ssistance User G	uide for Su	<u>ibgrantee</u>	<u>s</u> (Fall 2018)							
Victim A	<u>ssistance - FAQs</u>	on the Sub	ogrant Aw	vard Report	(Fall 2018)						
Victim A	ssistance - FAQs	on the Sub	ograntee l	Data Report	(Fall 2018)						
Victim A	<u>ssistance - FAQs</u>	on the PM	<u>T System</u>	(Fall 2017)							
Victim A	ssistance - Progr	<u>ess Report</u>	ting Fact s	Sheet (Fall 20	18)						
Victim A	ssistance - Subgr	rantee Data	Tracking	<u>j Template (Ex</u>	<u>cel)</u>						
Victim A	ssistance - Impor	t Tool User	r Guide	(Fall 2018)							
Trainings											
Victim A	ssistance - Perfor	rmance Me	asures Tr	raining (Fall 2	.018)						
Victim A	ssistance Targete	ed Guidanc	<u>e Training</u>	g (Fall 2018)							
Victim A	ssistance - 2016	VOCA Natio	onal Conf	erence, PMT L	Jpdate Slide:	Summer 201	16)				
OVC Per	formance Measu	rement Too	l Webina	r Series Recor	<u>dings</u>						





OVC PMT SAR & Data Entry

There are two primary components of your grant record in the PMT:

1. Subgrant Award Report (SAR)



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov 2. Quarterly Performance Data Entry





Subgrant Award Report (SAR):

- Completed once at the beginning of the project.
- Contains overall information about your grant award
- Typically due by the end of the first quarter





OVC PMT 2. Data Entry

Quarterly Data Entry:

- Completed at the end of each quarter of the fiscal year
- Will be entered under the current SAR/grant fiscal year
- SAR must be completed and approved prior to entering quarterly data for Quarter 1





REMINDER:

You must complete your Subgrant Award Report ("SAR") and have it approved prior to being able to enter performance data.





Click on "SAR" tab



INFORMATION AND RESOURCES

Please be aware that your session will time out 30 minutes after you stop saving data. To avoid losing or havin leaving the system unattended or when you're finished entering data.

You are responsible for creating a report from the Performance Measurement Tool that is submitted to OVC th see the reporting schedule below for your due dates. During the non-submission periods, you are encouraged

REPORTING SCHEDULE





Click on your program

Please be aware that your session will time out 30 minutes after you stop saving data. To avoid losing or having to reenter data, click the 'save' button before leaving the system unattended or when you're finished entering data.

JBGRANTEE LIST											
	Filter Records:	women resou									
Name	Address	POC	Subaward Count	SAR Finished	SAR Approved [‡]	Allow Data Entry					
Women's Resource Center of NRV (CA)	P.O. Box 477 Radford VA 24143	Pat Brown adminservices@wrcnrv.org 5406399592	4	3	3						
Women's Resource Center of the New River Valley, Inc. (VSGP-SADV)	P. O. Box 477 Radford VA 24143- 0000	Pat Brown director@wrcnrv.org 5406399592	<u>6</u>	4	4						





SUBGRANTEE CONTACT INFORMATION

Agency Name:	Women's Resource Center of the New River Valley, Inc. (VSGP-SAD)	POC Name:	Pat Brown							
Address Line one:	P. O. Box 477		(format: First Name Last Name)							
		POC Email:	director@wrcnrv.org							
Address Line Two:			(format: joe@smith.com)							
City:	Dedferd	POC Phone:	(540) 639-9592							
ony.	Radiord		(format: 2029391234)							
State:	VA 🔻	Note that this information	is for system access. The contact information of the							
Zip Code:	24143-0000	Subgrantee user should t	be entered here.							
Subgrantee Organization	Nonprofit Organization Only	Ŧ								
Type:										
	Child Abuse Service Organization (E.G., Child Advocacy Center)									
	O Coalition (E.G., State Domestic Violence Or Sexual Assault Coalition)									
	Domestic And Family Violence Organization									
	Faith-Based Organization									
	Organization Provides Domestic And Family Violence And Sexual Assault Services									
	Organization By And/Or For Underserved Victims Of Crime (E.G., Drunk Driving, Homicide, Elder Abuse)									
	Sexual Assault Services Organization (E.G., Rape Crisis Center)									
	Multiservice Agency									
	Other									





 Click on "Save & Continue" button at the bottom







 Click "Enter/Edit Data" next to the current grant

OVC PMT H	lome	Administration	Profile	SAR	Enter Data	Reports	Need Help	? Logout					
Subgr	antee List	Subgrantee Conta	ect Subaward	List									
Please system	be aware t unattende	hat your sessi d or when you	ion will time ı're finished	out 30 mi entering o	nutes after you data.	stop saving	data. To avo	oid losing or ha	ving to re	enter da	ta, clici	the 'save' b	utton b
SUBAWA	RDS												
	SubAward	Number	•	Subaward	Amount	Project Dates	\$	Federal Award	\$	SARS	\$	_	$\stackrel{\wedge}{=}$
	16-E2333	3SA14				07/01/2015 - 09/30/2016	:	2014-\/A-GX-0051		Approved Review			
	17-F2333	3SA15				07/01/2016 - 06/30/2017	:	2015-VA-GX-0043		Approved Review		✦	
	18-G233	3SA16				07/01/2017 - 06/30/2018	:	2016-VA-GX-0039	l	n Progress		Enter/Edit Dat	a
_					_								
						Go Back	Add Subawa	rd Update					





 Information on the first page will be completed for you

 Scroll to the bottom and click "Save and Continue"





 Beginning with Question 7, complete the remaining questions



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• Question 8 – include state cash match amount here (see SOGA)







USE of VOCA and MATCH FUNDS must check the category of service under each of the sections (A.-E.).

Example:

A. INFORMATION & REFERRAL

- □ Information about the criminal justice process
- □ Information about victim rights, how to obtain notifications, etc.
- □ Referral to other victim service programs
- □ Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address-confidentiality programs, etc.)

B. PERSONAL ADVOCACY/ACCOMPANIMENT

- □ Victim advocacy/accompaniment to emergency medical care
- □ Victim advocacy/accompaniment to medical forensic exam
- Law enforcement interview advocacy/accompaniment
- Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)
- □ Performance of medical or nonmedical forensic exam or interview, or medical evidence collection
- Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)
- Intervention with employer, creditor, landlord, or academic institution
- Child and/or dependent care assistance (includes coordination of services)
- Transportation assistance (includes coordination of services)
- □ Interpreter services



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OVC PMT Entering Quarterly Data

REMINDER:

Report only on services and activities that are **funded through your grant** *(including state cash match)*.





OVC PMT Entering Data

 Include services and activities of <u>volunteers</u> and/or <u>student interns</u> that support the grant-funded project.





Click on "Enter Data" tab



INFORMATION AND RESOURCES

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REPORTING SCHEDULE





 Select reporting period from dropdown menu







Data entry page with three tabs

REVIEW

POPULATION DEMOGRAPHICS DIRECT SERVICES

This section **should** be completed each reporting period. Source of data: Activities conducted at the subgrantee level.

- 1. TOTAL number of individuals who received services during the reporting period.
- 2. TOTAL number of anonymous contacts received during the reporting period.

3. Of the number of individuals entered in question 1, how many were **NEW** individuals who received services from your agency for the first time during the reporting period. 150

203

103

We cannot track new individuals

4. Demographics (for NEW individuals identified in Question 3)




OVC PMT Entering Data

There will be four tabs when you report in October.

POPULATION DEMOGRAPHICS

DIRECT SERVICES

SUBGRANTEE ANNUALLY REPORTED QUESTIONS

REVIEW

This section **should** be completed each reporting period. Source of data: Activities conducted at the subgrantee level.

- 1. TOTAL number of individuals who received services during the reporting period. Number
- 2. TOTAL number of anonymous contacts received during the reporting period. Number

3. Of the number of individuals entered in question 1, how many were **NEW** individuals who received services from your agency reporting period. Number







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OVC PMT Entering Data

Subgrantee Annually Reported Questions

 This tab will be displayed in October for the July-September quarter because September is the end of the Federal Fiscal Year





Subgrantee Annually Reported Questions

 Please respond to these questions as directed for the July-September 2019 reporting period



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov You may list "not applicable" or "not yet tracked" if you are unable to answer certain questions



OVC PMT Entering Data

 Report only on services and activities that are funded through this grant program. (including state cash match).



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov Hover cursor over any underlined words or phrases for additional instructions and/or definitions.





** New Process **

- This is a process change, not a change to data collection
- Use routine process: Excel spreadsheet, or other data tracking method to generate your quarterly stats
- Enter them directly into OVC PMT.





POPULATION DEMOGRAPHICS	DIRECT SERVICES	REVIEW		
This section should be completed Source of data: Activities conduct	d each reporting period ed at the subgrantee le	l. evel.		
1. TOTAL number of individuals w	who received services of	during the reporting period.	203	
2. TOTAL number of anonymous	contacts received duri	ng the reporting period.	103	
3. Of the number of individuals en reporting period.	itered in question 1, ho	w many were NEW individua	is who received services from yo	our agency for the first time during
We cannot track new in	ndividuals			





Question 1:

 Total number of individuals who received services during the reporting period.

Count all individuals served by your organization with the use of VOCA plus match funds during the reporting period.

- This number should be an unduplicated count of people served during a single reporting period,
- Regardless of the number of services they received or victimization types with which they presented.
- **DO NOT** include anonymous contacts
- OVC would like an unduplicated count
 - If your organization only had anonymous contacts, enter zero (0).



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Question 2:

 Total number of anonymous contacts received during the reporting period (quarter)



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov These are typically through a hotline or online chat service where the individuality of each contact cannot be established.



Question 3:

- Of the number of individuals entered in question 1, how many were NEW individuals who received services from your agency for the first time during the reporting period
- Report the number of NEW individuals
- For the first reporting period of your sub award, all individuals should be counted as new.





Question 4:

- Demographic information is as selfreported by the individual
- Be sure to carefully review the "Not Reported" and "Not Tracked" definitions; the value of "0" should represent a true value of zero





Question 5:

- A. Race/Ethnicity
 - Hover cursor over each for definition
 - Someone identifying bi- or multi-racial should be listed under "Multiple Races"
 - Must equal the number reported in Question 3





Question 5:

- B. Gender Identity
 - As self-reported by the individual
 - Provide a brief description if "Other" is selected
 - Must equal the number reported in Question 3





Question 5:

- C. Age
 - Report each individuals' age <u>at the time of</u> <u>the victimization</u> for which they are seeking services



 Must equal the number reported in Question 3







Question 6. A., B., and C.:

 Indicate the types of victimizations for all individuals counted in Question 1 and 2



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Question 6. A.:

- A. Victimization Type
 - Hover cursor over each for definition
 - An individual may be counted under more than one victimization type
 - Do not count an individual more than once within the same victimization type





Question 6. B.:

- Multiple Victimization Types
 - List the number of individuals (from Questions 1 & 2) that presented with more than one type of victimization
 - In other words, how many individuals were counted under more than one victimization type in "A"?





Question 6.C.:

- C. Special Classifications
 - As self-reported by the individual
 - Individuals may not report any of the listed special classifications
 - Individuals may be counted under more than one special classification
 - "Other" includes any additional classification that you track





OVC PMT Entering Data

Reminder: Be sure to save frequently!







POPULATION DEMOGRAPHICS DIRECT SERVICES

VICES REVIEW

Complete this section each reporting period.

6. Number of individuals assisted with a victim compensation application during the reporting period.

139

7. Select the types of services provided by your organization during the reporting period:





Question 7:

 Enter the number of individuals assisted with a victim compensation application during the quarter

(Virginia Victim Fund (formerly CICF) application)

 Must have provided more assistance than simply handing out the application form





Questions 8. A., B., C., D., and E.:

- This is where services are documented
- Five broad categories



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Reminder to report only grant-funded services



Question 8:

- First select the broad categories of services provided by your agency:
 - 8. Select the types of services provided by your organization during the reporting period:
 - A. Information & Referral
 - B. Personal Advocacy/Accompaniment
 - C. Emotional Support or Safety Services
 - D. Shelter/Housing Services
 - E. Criminal/Civil Justice System Assistance





Question 9.:

 Once checked, additional options will drop down below in Question 9







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Example:

A. INFORMATION & REFERRAL

- □ Information about the criminal justice process
- □ Information about victim rights, how to obtain notifications, etc.
- □ Referral to other victim service programs
- Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address-confidentiality programs, etc.)

B. PERSONAL ADVOCACY/ACCOMPANIMENT

- □ Victim advocacy/accompaniment to emergency medical care
- □ Victim advocacy/accompaniment to medical forensic exam
- Law enforcement interview advocacy/accompaniment
- Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)
- Performance of medical or nonmedical forensic exam or interview, or medical evidence collection
- Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)
- □ Intervention with employer, creditor, landlord, or academic institution
- Child and/or dependent care assistance (includes coordination of services)
- □ Transportation assistance (includes coordination of services)
- □ Interpreter services



Question 9.:

- For each broad category that you checked, enter the <u>number of individuals</u> who received services in the category,
- Enter the <u>number of times</u> that service was provided



Virginia Department of Criminal Justice Services www.dcjs.virginia.gov Some clients may receive multiple services, the total <u>number of times</u> that services were provided within a category may be greater than the <u>number of individuals</u> who received those services.



Example:

A. INFORMATION & REFERRAL

Enter the number of individuals who received services in this category:

Number of individuals

Enter the number of times services were provided in each subcategory:

A1. Information about the criminal justice process

Number of occurrences

A2. Information about victim rights, how to obtain notifications, etc.

Number of occurrences

A3. Referral to other victim service programs

Number of occurrences

A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address-confidentiality programs, etc.)

Number of occurrences





Question 9:

- Zero is a valid response if you do not offer the subcategory service
- Clients may be counted more than once in a subcategory





Question 9:

 Be sure to count each service in only one subcategory; in other words, for each service you provide, pick the one subcategory that best describes it.





Question 9:

- Some of the services have additional explanations and/or definitions; hover over these to view them
- Services in categories A, B, C:
 - Generally self-explanatory
 - May not be applicable to all projects





Question 9:

- Services in category D:
 - May not be applicable to all projects
 - D1 (Emergency shelter or safe house)
 & D2 (Transitional housing):

A "unit" of service can be number of bed nights in shelter / transitional







Question 9:

- Services in category E:
 - E4, E5, E7: Can be an advocate, paralegal, attorney, or other person providing this type of assistance
 - E6, E11: Very broad; use only if a service you provide truly doesn't fit anywhere else





OVC PMT Entering Data: Review Tab

• Will alert you to any errors or missing information in the data you entered







OVC PMT DCJS Review

- DCJS staff will review the data you entered
- Staff may contact you additional clarification or corrections
- Once verified by DCJS, your data will be submitted to OVC













OVC PMT Quarterly Submissions

As a reminder:

- 1. Enter OVC PMT data on/by the 15th of the month following the end of the quarter.
- 2. Submit quarterly <u>financial reports</u> in DCJS Grants Management Information System (GMIS) on/by 15th day following the end of the quarter.
- 3. Submit copy of <u>PMT data</u> AND <u>Quarterly Narrative Report</u> in GMIS on/by 15th day following the end of the quarter. *





OVC PMT Navigating the System

Reports

° III c	FFICE FOR VI	Performance Measurement Tool Victim Assi VA - Virginia Department of Criminal Justice Se JUSTICE FOR VICTIMS • JUSTICE F					
OVE PMI Home	Administration Profile	SAR	Finter Bate	Reports	Need Holp?	Logour	
Please be aw leaving the syst	ware that your session will ti stem unattended or when yo Select Reporting Pe	me out 3 u're finis riod:	30 minutes after you sl ished entering data. - All - - All - 04/01/2019 - 06/30/2019 01/01/2019 - 03/31/2019	r you stop lata.	saving data. To	avoid Iosin	ng or having to reenter data, click the 'save' b
	For technical as The Office for	sistance Victims	10/01/2018 - 12/ 07/01/2018 - 06/ 04/01/2018 - 06/ 01/01/2018 - 03/ 10/01/2018 - 03/ 07/01/2017 - 06/ 01/01/2017 - 06/ 01/01/2017 - 06/ 01/01/2016 - 06/ 07/01/2016 - 06/ 01/01/2016 - 06/ 01/01/2016 - 06/ 01/01/2016 - 05/	31/2018 30/2018 30/2018 31/2018 31/2017 30/2017 30/2017 31/2016 30/2016 30/2016 31/2016 31/2016	> Desk at ovcpm the Office of Just	@usdoj.go ice Progran	v or call toll-free 1-844-884-2503. ns. U.S. Department of Justice.






OVC PMT Navigating the System

 Can generate a PDF or Excel document that you can save

Subgrantee Name 🔺	Reporting Period 🔶	Data Entry Status 🖕	Last Modified 🔶	Quarterly Reports 🛛 🔶
Bedford DSS Domestic Violence Services (VSGP-SADVGP)	04/01/2019 - 06/30/2019	Complete Unlock	07/09/2019 Cori Davis	PDF Excel





OVC PMT Quarterly Submissions

 DCJS GMIS will allow up to four documents to be uploaded in a reporting period field.

* DCJS GMIS will accept files that end in: .pdf .rtf .snp .txt .zip .doc .xls





Summary of New Process:

 Complete SAR in OVC PMT by Friday, October 6th.

2. Enter OVC PMT data to meet reporting deadlines:

CALENDAR QUARTER ENDING	Federal Progress Report Due Date: The 15 th calendar day after the end of the quarter in OVCPMT and GMIS
9/30/2019	10/15/2019
12/31/2019	1/15/2020
3/31/2020	4/15/2020
6/30/2020	7/15/2020





New Quarterly Narrative Report will be emailed by October 1st. A copy of the narrative report must be uploaded to GMIS only.

Note: Financial reports are also due in GMIS on/by the 15th calendar day following the end of the quarter.





For OVCPMT Assistance:

OVCPMT Help Desk at 1-844-884-2503 or ovcpmt@usdoj.gov





CRIMINAL JUSTICE SERVICES

Virginia Department of Criminal Justice Services www.dcjs.virginia.gov

For DCJS Additional Assistance:

Tyler Hinton 804-225-3453 Tyler.Hinton@dcjs.virginia.gov

Patricia Foster 804-371-8634 Patricia.Foster@dcjs.virginia.gov